Terms & conditions for Joseph's Smile 500 Club Lottery

- 1. Joseph's Smile 500 Club Lottery is registered with Carmarthenshire County Council as a Small Society Lottery, in accordance with guidance from the Gambling Commission.
- 2. Players must be 18 years or over to take part in the 500 Club Lottery and we require your date of birth at the time of signing-up to verify this. It is a statutory requirement to verify the age of participants, under the Gambling Act 2005. It is an offence for anyone under the age of 18 to take part in a lottery. We reserve the right to check the age of any 500 Club Lottery member at any time either by asking for a suitable means of identification, or by checking with external agencies, whichever is most appropriate.
- 3. You must be a resident of Great Britain to enter the draw. Joseph Smile employees, trustees, volunteers, and their families, are eligible to enter the Joseph's Smile 500 Club Lottery draw.
- 4. It costs £10 per month, per number to enter the Joseph's Smile 500 Club Lottery draw. One unique number will be allocated for every £10 paid, and you will then be entered into a monthly prize draw. By entering the draw, you accept that you are not guaranteed to win a cash prize.
- 5. Any one person may hold a minimum of one number per month, and a maximum of ten numbers per month. This is in accordance with our principles on responsible fundraising.
- 6. The '500' in the name 'Joseph's Smile 500 Club Lottery' does not denote the number of tickets in the draw. The number of actual tickets may fluctuate each month and the prize fund will be adjusted accordingly.
- 7. Requests for specific numbers are not possible.
- 8. Payments can be made via our Enthuse 500 Club checkout. This is an online fundraising platform which will automatically take £10 every month, unless you cancel the recuring payment. This is the only checkout you can use to enter the 500 club, if you have made a £10 recuring payment via another donations checkout on a different Joseph's Smile Page, this will not be included in the 500 club lottery draw. You will have an email confirming your entry into the 500 Club once the recuring payment has been set up successfully.
- 9. A monthly draw will be held on the 1st of every month. Only the successful payments for the £10 entry during the previous month will be entered into the draw on the 1st. All paid numbers will be entered into the digital spinning wheel and the computer will firstly select the 1st prize number, then the 2nd, then the 3rd. This draw will be live streamed on Joseph's Smile Facebook platform and the winning numbers will be entered onto our winning page. Only the winning numbers will be revealed, the details of the winners will remain confidential and will be contacted privately by email and the funds will be automatically transferred into the account details that we have been provided by the winners. It is up to the lottery player to update Joseph's Smile on any changes to their bank account details. Winning funds will be paid as soon as possible after the 1st, and before the next draw at the very latest. If, for whatever reason, the draw cannot be held on the 1st, it will be held as soothing the as possible afterwards.
- 10. The income raised from each monthly draw will be split as follows: 55% to Joseph's Smile charity and 45% into our prize fund. The 45% prize fund will be split each month, as follows: first prize 30%, second prize 10% and third prize 5%. Total prize fund will vary according to the number of Joseph's Smile 500 Club Lottery members.
- 11. The winners' draw is final, and no correspondence will be entered into.
- 12. Winnings will transferred into the bank account that was provided to us when signing-up for the Joseph's Smile 500 Club Lottery.
- 13. It is the individual's responsibility to advise us of any change of personal details.

- 14. Joseph's Smile cannot be held responsible for loss, theft or delays to any communication sent by post, email or any other method, nor can we be held responsible for any delays or losses via the banking system.
- 15. No individual will be entered into the Joseph's Smile 500 Club Lottery until such time as full payment has been received for that draw. All payments need to be received by the end of the month, prior to the draw on the 1st of the next month.
- 16. Individuals can cancel their membership to the Joseph's Smile 500 Club Lottery at any time by cancelling their Enthuse monthly recuring payment. Joseph's Smile would also request an email to give notice of the cancellation so that we can allow their lottery ticket number to be given to a new member. The email of cancellation will need to be sent to info@josephssmile.org.
- 17. It is the individual's responsibility to provide notice to Joseph's Smile, and to cancel any standing order directly with the bank. Any monies already collected up until your cancellation notification are non-refundable. If, for whatever reason, monies continue to be paid to Joseph's Smile after we've received written notice of your cancellation, you will not be entered into the prize draw.
- 18. Joseph's Smile can cancel an individual 500 Club Lottery membership at any time without giving a reason. Joseph's Smile can refuse membership to the 500 Club Lottery without giving a reason.
- 19. Joseph's Smile can cancel the 500 Club Lottery at any time by giving one month's notice to those signed-up to the lottery.
- 20. Members may contact us at any time to request self-exclusion from the Joseph's Smile 500 Club Lottery. Members who are self-excluded will not be able to re-join the Joseph's Smile 500 Club Lottery for a minimum period of six months after the self-exclusion date.
- 21. For advice on responsible gambling, please refer to GamCare, gamcare.org.uk, or BeGambleAware, https://www.begambleaware.org/, They can also be contacted on 0808 8020 133.
- 22. Upon notification of the death of a member, their Joseph's Smile 500 Club Lottery membership will be frozen pending transfer to someone else or cancelled, depending on the Executor's wishes. Any notification must be received in writing from the estate Executor, who is also responsible for cancelling any standing order directly with the bank and Enthuse. Any unused monies will be refunded or can be given to Joseph's Smile as a donation.
- 23. Joseph's Smile is fully committed to protecting the privacy and rights of individuals, in accordance with the General Data Protection Regulation. Information gathered for the purposes of the 500 Club Lottery will only be processed in line with current law and in supporting processes. Personal data, including any financial information, will be collected, recorded and used fairly, and stored safely and securely.
- 24. Joseph's Smile reserves the right to amend or change these terms & conditions without prior notice at any time. A copy of these terms & conditions can be found on our website, or by writing to Joseph's Smile 206 Cwmgarw Road, Rhosamman, Ammanford, Carmarthenshire, SA18 1DH.